

## **Preparing Your CCR – Things You Should Know** ***Remote Training Using Zoom***

MWWA Course: MWWA 22-002

The annual requirement for public water systems to provide the Consumer Confidence Report (CCR) to their customers can often seem overwhelming. Organizing the sample data, formatting the report, and trying to distribute the document in the most cost-effective manner can be a daunting task for many. This half day class will provide attendees with an overview of the current requirements of the CCR as well as EPA's proposed changes. Information on some of the MassDEP tools available to help public water systems will be provided. It will also include valuable tips on how to efficiently prepare and distribute the CCR.

This is a valuable refresher for staff familiar with the CCR and is a **MUST** for new staff needing to understand the critical aspects of the preparing and distributing the CCR.

### **Learning Objectives:**

- Review the current CCR requirements and the proposed EPA changes.
- Learn about the tools MassDEP has to help prepare the CCR.
- Discuss some useful dos and don'ts when preparing and distributing the CCR.

This course is approved for **2.0 TCHs** (Training Contact Hours) for Massachusetts and Rhode Island Water Operators. It will be taught using the Zoom platform. Participants will need to have a reliable highspeed internet connection and computer device with both video and audio capability. Please review our Student Expectations for Attending Virtual Training at [www.masswaterworks.org/education](http://www.masswaterworks.org/education).

**LOCATION:** Remote Training via Zoom  
**DATE:** Wednesday, April 13, 2022  
**TIME:** 8:30 – 11:30 AM  
**COST:** \$50 Members; \$75 Nonmembers

**INSTRUCTORS:** Marie Tennant, MassDEP, Boston  
Marisa Picone-Devine, Sarian Company Inc.

<b>AGENDA</b>	8:30 – 8:45 AM	<b>Class Overview &amp; Introductions</b>
	8:45 – 9:45 AM	<b>Review of CCR Requirements Proposed EPA Changes MassDEP Tips and Tools</b>
	9:45 – 10:00 AM	<b>Break</b>
	10:00 – 10:45 AM	<b>Dos and Don'ts From the Water System Perspective</b>
	10:45 – 11:00 AM	<b>Questions &amp; Answers</b>
	11:00 – 11:15 AM	<b>Course Assessment and Evaluations</b>

**Registrations must be done on-line ([www.masswaterworks.org](http://www.masswaterworks.org)).** If you need registration assistance, please email [adminmwwa@masswaterworks.org](mailto:adminmwwa@masswaterworks.org) or call 978-263-1388.

**ATTENDANCE & TCH POLICY:** Participation of the attendees will be confirmed throughout the Zoom session. Participation and completion of an online evaluation form are necessary to be eligible for TCHs. TCHs will be issued only when full payment is received.