

Understanding MA Water Loss Reporting

MWWA Course: MWWA 21-002

Join us for a review of reporting Water Management Act components in your Annual Statistical Report, focusing on Confidently Estimated Municipal Use (CEMU) and Residential Gallons per Capita Day (RGPCD) reporting. The discussions will cover what can be reported, backup documentation requirements, how to load those documents, and how to perform a quick data check on your ASR submittal. The industry is moving away from the term “Unaccounted for Water” and toward the concept of Water Loss Control. American Water Works Association’s M36 WATER AUDITS AND LOSS CONTROL PROGRAMS is the gold standard that water utilities should be moving toward. Learn more about the M36 audit process and its outcomes and hear from MA utilities about how they approach ASR preparation and their experience with moving toward the M36 audit.

Learning Objectives:

- Understand what documentation MassDEP expects when submitting the ASR, especially as it relates to documentation for “Confidently Estimated Municipal Use”
- Learn how to properly upload documents to eDEP
- Understand the components of a M36 Audit
- Learn from two utilities about their approach to ASR preparation and conducting an M36 Audit

This course is approved for **2.0 TCHs** (Training Contact Hours) for Massachusetts Water Operators. It will be taught using the Zoom platform. Participants will need to have a reliable highspeed internet connection and computer device with both video and audio capability. Please review our Student Expectations for Attending Virtual Training at www.masswaterworks.org/education.

LOCATION: Remote Training via Zoom
DATE: Wednesday, February 24, 2021
TIME: 8:30 – 11:30 a.m.
COST: \$50 Members; \$75 Nonmembers

INSTRUCTORS: Jen D’Urso and Andrew Durham, MassDEP
Tara McManus, Weston & Sampson
Kimberly Abraham, Somerville Water Department
Matthew Mostoller, Acton Water District

AGENDA	8:30 – 8:45 AM	Course Overview & Introductions
	8:45 – 9:15 AM	Annual Statistical Reporting
	9:15 – 9:35 AM	Uploading to eDEP
	9:35 – 9:45 AM	Break
	9:45 – 10:30 AM	M36 Audit – What is it, what are the benefits, and how do I begin?
	10:30 – 11:15 AM	Utility Case Studies: <ul style="list-style-type: none">• Somerville Water Dept. – CEMU Documentation• Acton Water District - M36 Audit
	11:15 – 11:30 AM	Conclusions & Course Evaluations

Registrations must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

ATTENDANCE & TCH POLICY: Participation of the attendees will be confirmed throughout the Zoom session. Participation and completion of an online evaluation form are necessary to be eligible for TCHs. TCHs will be issued only when full payment is received.