



MWWA OPERATOR EXAM PREREQUISITE COURSE

***Concepts & Practices of Drinking Water Distribution***  
***Live In-Person Training!***

MWWA Course ID #EXM-2012-04

This is a 12-week state-approved course that is being taught live in-person. The course is designed to cover the concepts of drinking water distribution . Taking and passing this course is a prerequisite for taking the Massachusetts Grades D2, D3 and D4 Drinking Water Licensing Exam(s).

Participants will meet for 3 ½ hours each week and learn information important to a distribution operator including: hydrology, source waters, basic math and chemistry, regulations, water sampling, hydraulics, distribution system components (pipes, valves, pumps, tanks, and meters), equipment operation and maintenance, safety and administrative duties. *(Note: basic math knowledge is required for this course. Individuals not comfortable with math concepts should consider taking a math course before taking this course.)*

Upon successful completion of this course a “Certificate of Completion” will be issued along with a Certificate for up to 37 Training Contact Hours (TCH). Successful completion requires achieving a final score of 70 points through a combination of attendance (must attend minimum of 10 classes), homework, midterm exam and final exam. *(Note: Certificates will only be issued when full payment has been received)*

**LOCATION:** Tewksbury Center Fire Station, 984 Main St., Tewksbury, MA 01876  
**DATE:** Mondays, Feb. 5<sup>th</sup> – May 13<sup>th</sup>, 2024 (The week of 4/8 class will be on Friday 4/12, No class on 4/15 and 5/6)  
**TIME:** 8:30 am – 12:00 p.m.  
**INSTRUCTOR:** Bob Hoyt  
**COST:** Course = \$900, Textbook = \$100 (*“Water Distribution System Operation & Maintenance”, 7<sup>th</sup> Ed., Sacramento State University*)

**Registrations must be done on-line ([www.masswaterworks.org](http://www.masswaterworks.org)).** If you need registration assistance, please email [adminmwwa@masswaterworks.org](mailto:adminmwwa@masswaterworks.org) or call 978-263-1388.

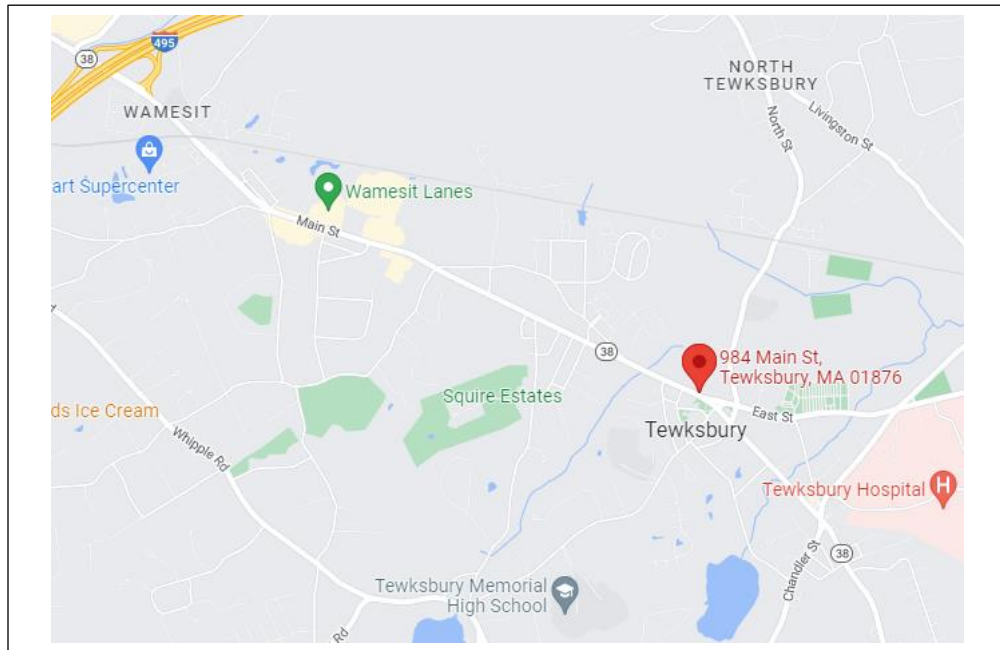
**WITHDRAWALS AND REFUNDS:**

- |                                    |             |
|------------------------------------|-------------|
| 1. Withdraw before the first class | Full refund |
| 2. Withdraw after first class      | 90% refund  |
| 3. Withdraw after second class     | 50% refund  |
| 4. Withdraw after third class      | No refund   |

*(Note: Refund is for the course fee only. No refund for the textbook unless withdrawal is before the first class).*

*See next page for training location and important participant information.*

**Tewksbury Center Fire Station**  
**984 Main St., Tewksbury, MA 01876**



**Photograph and Information Release:**

Participation in this course constitutes an agreement by the attendee to allow the Massachusetts Water Works Association (MWWA) to use and distribute the participant's image in any MWWA-related publication or social media site.